## **Huntley Wood Equipment/Accommodation Hire Terms & Conditions**

## In addition to the Huntley Wood General Terms and Conditions the following apply:

These terms & Conditions are between the Customer and their guests and Huntley Wood (The Owner) relating to the staying in Huntley Wood accommodations and/or the hiring of Equipment.

A booking by a Customer together with these Contract Terms & Conditions of Hire (communicated in writing, in person or electronically) of the booking will constitute the Customer's acceptance of, and agreement to be bound by, their contents. Contract Terms & Conditions of Hire (The Agreement) may only be amended to the extent agreed in writing by The Owner.

Owner (The) is Huntley Wood, registered address: Huntley Wood, Coneygreaves, Staffordshire ST10 2NS, and/or their subcontractors or agents.

**Definitions** In these Contract Terms & Conditions of Hire words and expressions shall have their ordinary meaning unless otherwise defined within these Contract Terms & Conditions of Hire

Agreement (The) means these Contract Terms & Conditions of Hire.

**Booking Form** means the form issued by the Owner to the Customer containing details of the Equipment, Period of Hire and Hire Charge or confirmation of booking email.

**Customer** (The) is the person/organisation entering into a rental agreement with the Owner and who is Principal to all obligations to this Agreement.

**Equipment** is all the physical items included but not limited to: Tent(s), Bed(s), Matt(s), Rug(s), Light(s), Furniture, Bedding, Radio(s), Toilet(s), Cooking Equipment and Accessories hereinafter included in the rental contract.

Hire Charge means the amount payable by the Customer to the Owner. All Hire Charges, including additional Equipment requests must be paid in full at the time of booking.

**Security Deposit** means the amount payable by the Customer to the Owner prior to the commencement of the Period of Hire, and returned to the Customer by the Owner after the Period of Hire less any Loss or Damage.

Period of Hire means the period of which any equipment is required, as identified at the time of booking, to be ready and available for use.

**Booking Confirmation** No verbal representations or arrangements are recognized by The Owner. A booking may only be deemed valid once The Customer is in receipt of a written confirmation from The Owner.

**Acceptance of the Equipment** Customer shall satisfy him/herself that the equipment as supplied by The Owner corresponds to the Booking and Agreement and is in working order. Any part of the Equipment found to be faulty shall be notified to The Owner within one day of receiving the equipment. Failure to do so will render The Customer responsible for the total payment of the hire.

The Accommodation Check-in times are at 4.00pm Check-out times by 4.00pm (unless otherwise agreed in writing) No refunds will be given for earlier check out. The Customer accepts full responsibility for all Equipment.

Customer's Responsibility The Customer must accept full responsibility for all equipment and accessories provided. The Customer shall keep the Equipment in a good condition and not subject it to any misuse or wear and tear over that consistent with normal and reasonable use. Maintaining where applicable the manufacturers' recommendations. The Equipment should not be altered, modified or adjusted without The Owners' prior written consent. The Customer is responsible for reading carefully and adhering to the safety and operating instructions for the hire of the equipment. The Customer must be aware that any injury or damage caused by disregarding the safety guidelines is entirely the fault of The Customer. The Customer should not use cooking or other gas appliances of any kind inside the tent. The Customer should also not use naked flames inside the tent. The Customer must respect the privacy and not cause a nuisance of other guests at Huntley Wood.

Loss or Damage The Customer shall during the period of hire be responsible for the maintenance and safe custody of the Owner's equipment. The Customer shall be responsible for any damage and loss caused to The Owner's equipment by his/her acts and omissions regardless of culpability. The Customer agrees to pay upon request by The Owner (less Security Deposit if applicable) all costs incurred by The Owner in rectifying the condition of the equipment if it is returned damaged, unclean or incomplete.

Liability to Third Parties The Owner will not be responsible for and The Customer will indemnify The Owner against all claims for the injury to persons or loss or damage to property. The Customer expressly acknowledges that The Owners are not the original manufacturer or supplier of the equipment. The Owner accepts no liability for any injury or death from any claim or proceedings arising from this contract with The Customer.

Confidentiality The Owner will hold the Customer's data securely and not pass his/her personal information on to any other third party unless demanded and required to under the law of the United Kingdom.

Cancellation Once booked and the confirmation is received it is not possible to cancel the booking, the full fee would be forfeited.